

Components of your service costs 2020

- **General Utilities**

This covers the usage of electricity and heating in all of the common areas, such as the main entrance, corridor lighting, elevator, etc.

- **Building Related**

This covers all of the services which have to do with the 24/7 operations of the building you live in. Consider, for instance, the elevator service provider, and other on-call technicians.

- **Garden & Green**

If your building has a private terrace, garden or rooftop for residents' use only, we need to maintain this on a regular basis.

- **Cleaning & Glass**

To ensure cleanliness of the buildings,, we partner with a cleaning company who cleans on a set schedule. This means that together with our partner, we do our best to ensure that the main entrance, elevators, and common spaces are all clean and tidy for you.

- **Television / Internet**

The connections is provided by Ziggo and services by ITT desk. The Internet speed is on average 25Mbps up and down with a capacity of 100Mbps LAN. The network access control is managed by Qmanage. The Ziggo television package can be extended with extra channels upon a separate Ziggo contract, such as Sports or film channels. As a member of The FIZZ you are saving on TV and internet! Take a look at what you pay and what Ziggo and KPN offer otherwise:

All locations The FIZZ	260,64 euro per year
Ziggo	636,00 euro per year
KPN	690,00 euro per year

- **Signal Delivery**

These are the costs for electronic equipment, necessary to receive and transmit the signal for your tv, internet connection, electronic door access and the emergency signal in the elevator.

- **The FIZZ Membership**

The FIZZ membership is your fee for the house management in your building and the usage of the fizz member area's and facilities we provide as the FIZZ. this fee can be included in your service costs or separate billed on your monthly invoice or contract.

- **Administration costs**

For all administrative actions to arrive at a service cost settlement, we charge 5% administrative costs to the tenant.